

Family and Friends Orthopedics, PLLC

Office Hours: Monday thru Thursday 8:00am to 5:00pm, and Friday 8:00am to 12:00pm

MEDICAL APPOINTMENT CANCELLATION/NO SHOW POLICY

NO SHOWS

- Effective December 13, 2022, any patient who fails to show for a scheduled appointment without 24 hours notice will be charged a **\$50.00** “No-Show” fee.
- Effective December 13, 2022, any patient who fails to show for a scheduled surgery or cancels scheduled surgery without 48 hours notice will be charged a **\$150.00** “No-Show surgery” fee.
- If a **third** “No-Show” **or** cancellation/reschedule with no 24 hours’ notice should occur, the patient *may* be dismissed from the practice.
- Unpaid “No-Show” fees could lead to the termination of the physician/patient relationship if the matter is not rectified.

IMPACT of a “No-Show” Appointment

- “No-Show” appointments have a significant negative impact on our patients. When a patient “No-Shows” a scheduled appointment it:
 - Potentially jeopardizes the health of the “no-showing” patient
 - Is unfair to other patients on a waiting list, who would have taken the appointment slot

I have read and understand the Medical Appointment Cancellation/No Show Policy and agree to its terms. I understand as a courtesy, when time allows, the office of Family and Friends Orthopedics, PLLC will make a reminder call for my appointment the day before it is scheduled. I further understand that if I do not receive a courtesy reminder call or message, the above Policy will still remain in effect.

Patient Signature or Signature of person acting on patient's behalf

Date